NEWSLETTER

October 2026

Annual General Meeting (AGM) & Committee of Management

Our Annual General Meeting was held in October, bringing members together to reflect on our organisation's achievements and look ahead to the year ahead.

We would like to thank everyone who attended and contributed to the discussions. Your continued support and involvement play an important role in helping us serve our community.



We are pleased to share the Committee of Management appointments for the upcoming term:

- **Chairperson & Treasurer:** Maya Mansour
- **Vice Chairperson:** Rene Weal
- **Secretary:** Lien Nguyen Navas

Congratulations to our committee members, and thank you for your continued dedication to the Vietnamese Women's Association SA Inc. Together, we look forward to another year of supporting and strengthening our community.

Stay Connected with Acclaim Community Care! 💻

We're excited to share that Acclaim Community Care now has a new website and Facebook page!

We invite our consumers, families, members and community to visit our website to learn more about our services and how we support older people in our community.

🌐 Website: www.acclaim.org.au

Facebook: www.facebook.com/acclaim.org.au/

Follow our Facebook page to keep up with our latest news, community activities, events and updates. We look forward to staying connected with you!

Social Support Group (SSG) Excursions 🌿🚌

Exploring, Connecting and Making Memories Together

Our Social Support Group participants have enjoyed some wonderful outings, exploring local attractions and spending quality time together.

These outings offered our seniors opportunities to explore places of historical and cultural interest, enjoy the beauty of nature and share enjoyable experiences with fellow participants.

At Acclaim Community Care, we value the importance of social connection, friendship and community participation. We are delighted to provide opportunities for our seniors to get out, explore and create lasting memories together.







Training and Development 📚

Attending the National Aged Care Provider Conference

On 13–14 October 2026, our Manager, Nga Dang, and Secretary, Lien Nguyen-Navas, attended the 2026 National Aged Care Provider Conference in Brisbane.

The conference provided an opportunity to learn about developments in the aged care sector, including the new Aged Care Act 2026, the rights and choices of older people, quality and safe care, and the importance of culturally inclusive services.

Keeping up to date with changes in aged care helps our organisation continue working towards providing respectful, person-centred support that recognises the needs, choices and backgrounds of the people we serve.

We remain committed to ongoing learning and development to support our consumers, their families and our wider community.



🚨 Knowing When and How to Call Triple Zero (000)

Your Safety Matters!

Knowing how to get help in an emergency is important for everyone, especially our seniors.

In Australia, **Triple Zero (000)** is the emergency number to call for police, fire or ambulance assistance.



How to Call Triple Zero (000)

1. Dial 000.
Use your phone to call Triple Zero.

2. Ask for the help you need.
Tell the operator whether you need Police, Fire or Ambulance.

3. Explain the emergency.
Tell the operator what has happened.

4. Tell them where you are.
Provide your address, suburb and any helpful location details.

5. Listen and follow instructions.
Answer the operator's questions and stay on the line until instructed otherwise.

Remember

- Call 000 for serious or life-threatening emergencies.
- Try to remain calm and speak clearly.
- If you need an interpreter, tell the operator which language you speak.
- If you are unsure what to do, follow the emergency operator's instructions.

📌 **Learn more:** Visit the Australian Government's guide, *How to Call Triple Zero (000)*:

https://www.infrastructure.gov.au/media-communications/phone/triple-zero/how-call-triple-zero-000

Please share this information with your family and friends. Knowing what to do in an emergency could help save a life.