



As we step into a new year filled with hope and endless possibilities, we are delighted to update you on the latest happenings within our service.

STRENGTH FOR LIFE PROGRAM




In the beginning of this year, we are excited to announce the introduction of Yoga to our Social Support Group consumers. The Yoga sessions are in collaboration with Cota SA, 45minute session designed to enhance overall wellness, provide a golden opportunity for our cherished aged care clients to remain active and engaged. We believe in a holistic approach to well-being, and this new addition aligns seamlessly with our commitment to enhancing the quality of life for our community members.



The sessions are followed by a short break and an hour Bingo, adding an element of fun and camaraderie to the day. And, to nourish both body and soul, a healthy Vietnamese meal is served, the menu is changed weekly and aligned with the season.


As we move forward into the new year, we are dedicated to continually evolving and enhancing our programs to meet the diverse needs of our consumers. We look forward to the positive impact these initiatives will have on the well-being of all our members.

LUNAR NEW YEAR 2024 (YEAR OF THE DRAGON)



We are excited to share the vibrant moments from our Lunar New Year Celebration, where our social support group consumers, hardworking volunteers, and dedicated staff came together in a spirit of joy and cultural celebration to welcome the auspicious Year of the Dragon.

Exciting Games: Our attendees immersed themselves in traditional games such as gourd, crab, fish, and tiger, adding an extra layer of fun to the festivities.



Stylish Affair: Undoubtedly, the highlight of the day was our fabulous fashion show. Not only did it showcase elegant attire, but it also celebrated the diversity of minority ethnic groups in Vietnam.

Lion Dance Debut: In a remarkable first, our staff actively participated in the lion dance, symbolizing good luck and prosperity for the Year of the Dragon. This momentous occasion added a unique and memorable touch to our celebration.

Thank you to everyone who contributed to making this event a success.



CERTIFIED NDIS PROVIDER



At the end of last year, ViWa successfully navigated the second stage of the NDIS audit. We are thrilled to announce that in February of this year, ViWa has once again been officially recognized as compliant and is again a certified registered NDIS provider. This achievement reflects our commitment to providing quality services and support to our community.

We extend our gratitude to everyone who played a role in this accomplishment.

ViWa is accredited to provide:

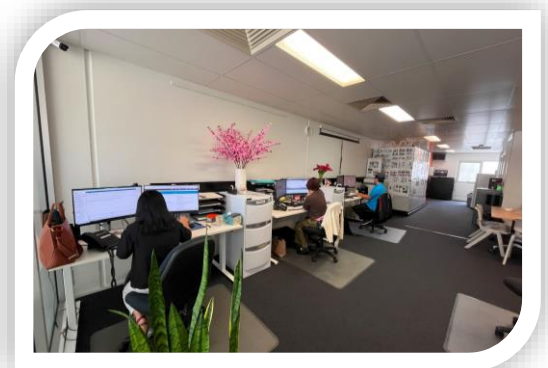
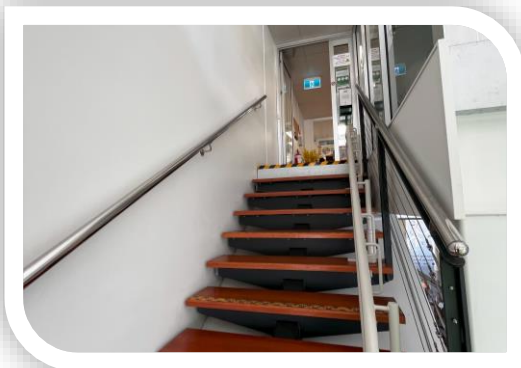
- 0106 – Assist-Life Stage, Transition
- 0107 – Assist -Personal Activities
- 0108 – Assist Travel/transport
- 0115 – Daily Tasks / Shared Living
- 0116 - Innovative Community Participation
- 0117 – Development – Life Skills
- 0120 – Household Tasks
- 0123 – Assistive Product-Household Task
- 0125 – Participate Community
- 0127- Plan Management
- 0136 - Group/Centre Activities

OFFICE IMPROVEMENT



In addition to our program successes, ViWa has undergone significant improvements to create a more comfortable and secure workspace. Our office now boasts a fresh and vibrant look. We recently had both the interior and exterior of our building repainted, breathing new life into our workspace.

Enhanced Security: Our front door entrance now features a new doorbell and intercom interface, allowing our staff to see who is downstairs through the camera interface before granting entrance. This additional security measure enhances the safety of our space and ensures a secure environment for all.





Home Care Packages: monthly statement guidelines

Home Care Package providers are reminded they must give [monthly statements](#) to each care recipient, even if they take leave from their package.

Monthly statements must include specific information to show care recipients:

- the available funds in their package at the start of the month
- a breakdown of funds received and spent during the month itemised by care/service type
- the amount of unspent funds remaining at the end of the month split into type.

We recommend you use our [monthly statement template](#). See our [provider guide](#) for a detailed explanation of the template and how to use it effectively.

Source: <https://www.health.gov.au/our-work/home-care-packages-program/managing/monthly-statements>